

UNI-CERT Impartiality policy

The conformity assessment body of UNI-CERT understands the importance of carrying out certification (assessment), which deserves trust in the decisions made. That's why UNI-CERT LLC manage conflicts of interest, ensure the objectivity of our activities, act impartially when performing certification or conformity assessment.

UNI-CERT doesn't provide services that may negatively affect the objectivity and impartiality of the conformity assessment process or making decisions based on its results and does not certify the management systems of other conformity assessment bodies.

The conformity assessment body UNI-CERT identifies the risks arising from the carrying out of certification activities, the relations of the body or staff regarding impartiality.

All applicants are guaranteed the same treatment, the same financial and other conditions. The provision of services to the applicant cannot be conditioned by the size of the client or its membership in any association or community, just as certification doesn't depend on the number of certificates issued to one client. Any private client information remains confidential.

UNI-CERT decisions are based solely on objectively obtained evidence of conformity (or nonconformity). Their adoption is not influenced by other interests or other parties, there is no conflict of interest or it is resolved, which eliminates the negative impact on further actions of the conformity assessment body. The management of UNI-CERT assumes responsibility for the accuracy of the conformity assessment of products and management systems.

UNI-CERT personnel has no commercial, financial or other influence on the results of conformity assessment. The procedures used by UNI-CERT in its activities are carried out in a non-discriminatory manner.

The company doesn't provide the applicant with advice on methods of resolving issues that hinder the conformity assessment for which it claims, and doesn't offer or consult its clients, does not provide internal audits to certified clients.

UNI-CERT doesn't perform or offer conformity assessment as an activity related to the activities of the consulting organization and will take measures to refute the statements of any consulting organization that emphasizes or hints that conformity assessment can be simpler, easier, faster, or cheaper if UNI-CERT is involved.

UNI-CERT doesn't referral a consulting organization in conducting audits, as this poses an unacceptable threat to impartiality.

In the event of any conflict of interest, the management of UNI-CERT shall take the necessary measures to ensure the objectivity of the conclusions reached and will take action in response to any threats to impartiality arising from the actions of others, bodies or organizations.